

## **Towngas China scoops Grand Award at 2016 HKMA Quality Award Ceremony**

(Hong Kong, 1 August 2016) Towngas China Company Limited (Towngas China) is honoured with the Grand Award 2016, presented by The Hong Kong Management Association (HKMA) on 29 July. The award is a testament to the company's commitment to the development of quality products, services and performance across its operations.

Speaking at the ceremony, Mr. Peter WY Wong, Executive Director and Chief Executive Officer of Towngas China said, "Towngas China is honoured to receive this prestigious award. It is an accolade that recognizes our approach to total quality management and our ongoing efforts in improving levels of service. A robust management system governs every facet of our business. The company has a portfolio of more than 100 projects which spans 18 provinces and municipal cities, the whole team working in an integrated and cohesive manner, sharing the same vision in business development and providing the best in class customer service. This coveted award is a source of great encouragement and will motivate us to set and achieve even higher standards.

"Engaging our entire team across business operations that are both geographically dispersed and culturally diverse is both a challenge and a driver of the successful quality strategies and customer-centric processes we implement. The company recognizes the importance of quality to its business success and continues to enhance standards in the city gas industry in mainland China," Mr. Wong said.

Collectively, the team is dedicated to continually improving customer services, safety, operations, human resources, corporate social responsibility and financial performance. The company's strong commitment to a culture of quality service is inherited from its parent company, The Hong Kong and China Gas Company Limited (Towngas) in Hong Kong which has over 150 years of important corporate history and growth.

The HKMA Quality Award is conferred on the basis of the judging criteria used for the Malcolm Baldrige National Quality Award in the United States. The evaluation process involves assessment across seven criteria: leadership, strategy, customer focus, workforce focus, operations focus, results, as well as measurement, analysis and knowledge management.

### **About Towngas China Company Limited**

Towngas China Company Limited is a Hong Kong-listed company (Stock Code: 1083.HK) with The Hong Kong and China Gas Company Limited (Towngas / Stock Code: 0003.HK) as major shareholder. Its business operations now span 18 provinces and municipal cities and a portfolio of more than 100 projects.

Towngas China is a specialised gas investment and management group focused on the sales and distribution of piped gas in the People's Republic of China including the construction of gas pipelines, the operation of city-gas pipeline networks, the operation of gas fuel automobile refilling stations, and the sale of gas household appliances.

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**Photo caption:**

Mr. Peter WY Wong, Executive Director and Chief Executive Officer of Towngas China (centre) received the prestigious 2016 HKMA Quality Award Grand Award. The award recognizes the company's commitment and achievements in qualities.